

## Overview with examples of retention periods at Anadolubank Nederland N.V.

January 2026

**Note:** This overview is illustrative and non-exhaustive and reflects the retention periods applied by Anadolubank Nederland N.V.

Category	Retention period	Start date of the retention period
Customer Identification Data (Copy of passport/ ID, Chamber of commerce data)	7 years	After termination of customer relationship
<b>Savings</b>		
Application form (without agreement)	14 months	After completion
Application form (with agreement)	7 years	After termination of product contract
Copy of quote issued (no agreement)	14 months	After expiry date quotation
Order forms	5 years	After transaction execution
Statements	10 years	After transaction execution
Signed agreement	7 years	After termination of product contract
Letter of cancellation	7 years	After termination of product contract
<b>Loans</b>		
Application form (without agreement)	14 months	After completion
Application form (with agreement)	7 years	After termination of product contract
Copy of quote issued (no agreement)	14 months	After expiry date quotation
Order Forms	14 months	After calendar year of creation
Statements	7 years	After calendar year of creation
Signed agreement	7 years	After termination of product contract
Letter of cancellation	7 years	After termination of product contract
Repayment details	7 years	After termination of product contract
<b>Payments</b>		
Application form (without agreement)	14 months	After completion
Application form (with agreement)	7 years	After termination of product contract

Expired quote (no agreement)	14 months	After expiry date quotation
Accepted quote	7 years	After termination of product contract
Signed agreement	7 years	After termination of product contract
Transactions (debit and credit)	10 year	After transaction date
Letter of cancellation	7 years	After termination of product contract
<b>Securities</b>		
Application form (without agreement)	14 months	After completion of the application process
Application form (with agreement)	7 years	After termination of product contract
Offer not accepted	14 months	After expiry date or date of cancellation of the agreement
Original signed quote	7 years	After termination of agreement
Letter client profile	5 years	After adjustment concerning profile
Confirmation client profile	5 years	After adjustment concerning profile
Correspondence about profile deviation	5 years	After adjustment concerning profile
Order forms	5 years	After calendar year of creation
Statements	7 years	After date of statement
Letter of cancellation	7 years	After termination of agreement
Margin calls	5 years	After calendar year
<b>Other</b>		
Complaints	5 years	After completion
Marketing (conversation notes, etc.) customers	5 years	After last mutation
Marketing (conversation notes, etc.) no customer	1 year	After last mutation